



Audi
Vorsprung durch Technik



Alto Advantage

The complete ownership experience



Audi Alto
Artarmon and Pennant Hills



Alto Advantage

Welcome to the Alto Advantage Owners Program

To succeed in business you have to be innovative, customer focussed and driven to provide a level of service and product that surpasses expectations.

Audi develops and builds sophisticated, advanced sporting cars that represent the latest in design and technology. Audi Alto now offers you the perfect complement to your new or pre-owned Audi, the benefits and rewards of the Alto Advantage.

The Alto Advantage is exclusive to the Alto Group and has been introduced to reward our loyal clients.

This prospectus outlines the benefits and rewards you can expect when you purchase and service your Audi at Audi Alto.

The complete ownership experience



Alto Advantage

Alto Advantage Privileges

At Audi Alto we believe that our relationship should extend beyond your initial vehicle purchase. We have designed the Alto Advantage Program to reward you for your loyalty and to make the ownership of an Alto vehicle a pleasurable one.

When you choose to purchase and service your new or pre-owned Audi at Audi Alto you receive the following exclusive benefits as an Alto Advantage member;

- ▶ Complimentary loan vehicle when you book your scheduled service at Audi Alto.
- ▶ Complimentary pickup and delivery of your vehicle[^] for servicing by prior appointment
- ▶ A reduction of 5% in service labour charges*
- ▶ Complimentary 1 000km Peace of Mind New Vehicle check
- ▶ Car Wash and Valet at time of service
- ▶ Driveway Reception
- ▶ Confidence that all work will be completed to the highest standard
- ▶ Free annual Registration inspection at time of service
- ▶ Invitations to exclusive Alto Events and previews of new models
- ▶ 10% discount on Audi Lifestyle products at point of purchase and service

[^] Pick up and delivery only available within a 20km radius of Audi Alto Artarmon

*Please contact the service department for further details and costs relating to your specific service charge.
Offers valid as of 1/10/2012

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Audi Alto Facilities and Services - All on-site

Vehicle Sales

With state of the art facilities and an experienced team of both New and Pre-Owned sales consultants, our Audi Alto showroom has everything you need to assist you in the purchase of your luxury motor vehicle. Whether you know exactly what you are after or perhaps would like an extended test drive of a new Audi we are here to accommodate your needs.

Finance and Insurance

Audi Financial Services is committed to meeting the needs of Alto Audi customers. Our dedicated and experienced Business Managers offer you the ultimate flexibility and a range of cost-effective solutions to purchase or lease any new or pre-owned Audi vehicle (subject to approval). No matter what finance option you choose, you can rely on us to provide you with a comprehensive and professional solution to your finance, warranty and insurance needs.

Panel Repair

Should your Audi be damaged in a collision, we want to ensure that you have access to a repair facility that meets not only our rigid standards for workmanship, integrity and safety, but also yours. Audi Alto is an Audi Authorised Repairer using Audi Genuine Parts® that are backed by the Audi Manufacturer Vehicle Warranty. In addition, we require that all authorised repair staff undergo extensive training in the proper use of the Audi Factory Approved repair equipment and technologies.

Audi Alto has the only on-site Audi approved Panel Shop in Sydney.

Warranty

Even the most technologically advanced vehicles sometimes experience problems. Here at Audi Alto we are always looking at ways we can make your experience with us as smooth, easy and worry free as possible.

At Audi Alto we believe that your relationship with us extends beyond your initial vehicle purchase and we are committed to monitoring and rectifying any technical problems.

Service and Parts

With both Service and Parts located on site you can be assured of a seamless servicing experience. The purpose built facilities have been designed to ensure your needs are met every time - Take advantage of our Driveway Service that allows you to drop your vehicle off quickly and easily, or reserve a loan car for the day from our Audi Fleet. Browse through the range of Audi Lifestyle products in the parts department or enjoy a coffee in the lounge. Audi Alto Service and Parts Managers, Advisors and Technicians are committed to a delivering prestige service every time to Alto clients.

Exclusive to Audi Alto Artarmon

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